

## Milton Keynes Partners Against Crime Shopwatch Radio Link Scheme



In 2009, Milton Keynes Partners Against Crime put out to tender the radio link scheme, we were looking for a radio company to give us a technically competent analogue radio system that would provide good coverage throughout Milton Keynes and extend to Bletchley.

After hearing from all the tenders we decided to award the contract to Apex Radio Systems Ltd, as we truly felt they offered the most comprehensive package, which met our technical, time scale and financial requirements best. We have not since been disappointed in the decision that we have made.

Apex understood what we required and met our expectations upon installation of the new scheme; they worked to a tight deadline and provided excellent service from knowledgeable, competent friendly and professional engineers. We get regular administrative updates from Apex regarding users on the scheme and can contact them at anytime and ask for assistance knowing that they will provide us with the information we require.

For nearly a year Milton Keynes PAC has been working in partnership with Apex and we feel that we made the right decision for our area. We have a "Shared Revenue" agreement with Apex where a percentage of the monies received from radio hires comes back to Milton Keynes PAC so we can promote sustainability of the scheme and reinvest these funds to benefit the area for all our members making Milton Keynes a fantastic place to shop and spend time, promoting staff and customer safety.

In summary, I have found Apex to be a professional and customer driven company to work with, I would not hesitate to recommend them to any other town or city who were contemplating developing an existing scheme or considering a change of supplier. I feel that with their level of expertise, in developing radio link schemes, they could help any area provide a radio system that will really benefit the community by which it is used.

In my opinion Apex are committed to working in partnership with local agencies to ensure the service they provide, creates the best possible outcome for the radio users.

If you would like to discuss this matter in more detail please feel free to contact me.

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